4. Case status check and picking up your Gold Card tutorial

If you have any specific needs during your Gold Card application, you can refer to the frequently asked questions for assistance:

 How to change to another field: <u>https://gold-</u> <u>card.nat.gov.tw/en/faq/how-do-i-change-to-another-field/</u>
How to change your passport inspection or Gold Card pick-up location: <u>https://goldcard.nat.gov.tw/en/faq/how-can-i-change-the-passport-inspec-</u> <u>tion-location-or-gold-card-pick-up-location/</u>
How to update your passport number: <u>https://gold-</u> <u>card.nat.gov.tw/en/faq/what-should-i-do-if-i-get-a-new-passport-but-i- have-al-</u> <u>ready-submitted-my-gold-card-application/</u>

8 Steps

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Checking your Application Status

STEP 1

Log in to the Foreign Professionals Online Application Platform

Here is the link: <u>https://coa.immigration.gov.tw/coa-frontend/four-in-one/entry/golden-card</u>

STEP 2

Case Status Check

NOTE: To check on the status of your application, click "Case Status Check" under the "Case Status Check" tab

	NAL IMMIGRATION AGENCY, MINISTRY OF THE	INTERIOR, REPUBLIC OF CHINA(TAIWAN) Inline Application Platfo	→ 中文 m		
	Application-	Case Status Check-	Online Payment-	Account-	
		Case Status Check			
o Do List 🗸		The List of			
		Documents			
		Revocation -			
Important	Subject				
0	系統公告:請勿使用protonm	ail註冊帳號System notification:Ple	ease refrain from using proto	onmail to registe	

Application Progress Enquiry

After entering your Application Number, please click "Inquire" on the bottom-left

Note: The system curently only allows you to check your application status through your application number. The application number is provided by the system when you submit the application. The system will also automatically send your application number to your email address. If you cannot find your application number, please send a copy of your passport to Miss Liu at the National Immigration Agency via email at <u>a378liu@immigration.gov.tw</u>.

You only need to enter the "Applica	tion Number" of the case you want to inquire about; for the rest of the search criteria, please enter the information required by the system to complete the inquiry.
Application Submitted	Foreign Professionals 👻 Employment Gold Card 👻
Status	All OUnder Review OPayment Pending OIC Card in Process OCompleted OGroup Cancelled
Application No.	
UI No.	
Passport No.	
Name in Chinese	
Name in English	
Date of Birth	
Application Date	

STEP 4

Click the "View" button to check your Application Status

tem	Applicant	Application Submitted	Application No.	Processing Status	Application Date	Actions
1		Foreign Professionals - Employment Gold Card	111551035860	Payment Pending		View

Application Process

A typical timeline an Employment Gold Card application is as follows:

• Information Check: The National Immigration Agency confirms your basic details (1-2 weeks).

• If you are applying for Gold Card extension, you will skip both this part of the application and Passport Inspection.

• Qualification Check: Various relevant ministries review your application (1-2 months). If you are asked to provide Supplementary Documents, it will take longer.

• **Passport Inspection**: For overseas applicants, your local Taiwan embassy will inspect your passport (1 week). If you wish to *change* your passport inspection location, please refer to this FAQ: <u>https://goldcard.nat.gov.tw/en/faq/how-can-i-change-the-pass-</u> <u>port-inspection-location-or-gold-card-pick-up-location/</u>

Secondary Review: The National Immigration Agency (NIA) performs a final review of your application and prints your Gold Card (1-2 weeks). If you are a Hong Kong/Macau applicant, it will take 1-2 months for the NIA to consult with the Mainland Affairs Council.
Gold Card Pick Up: As of July 28, 2021, the Pick-Up Location has been restricted to

Taiwan. Within 30 days of entering Taiwan you must collect your Gold Card at the National Immigration Agency <u>Service Center</u> you chose in your application.

NOTE 1:

- Detailed information regarding the entire application process: <u>https://gold-</u>card.nat.gov.tw/en/application/

- Frequently asked questions about the application: <u>https://gold-</u>

card.nat.gov.tw/en/tags/application/

- If you cannot find the answer in the FAQ, you can contact the Helpdesk support: https://goldcard.nat.gov.tw/en/help-desk/

	Applica	ition - Case Stat	us Check- C	Online Payment -	Account- Do	ownload -	
ppl	cation Progress	Enquiry - List	\checkmark				
ltem	Applicant	Application Submitt	ed	Application No.	Processing Status	Application Date	Actions
1	FUTUREWARD TEST ONE	Foreign Professional Gold Card	s - Employment	113551045840	Payment Pending		View
	Online Payment Initial 2024/06/06 Na Imm Ag	Review by Seconda Itional Review igration Nation gency Immigrat Agenc	ary Review b by Workfor al Developm tion Agency y	by Review by ce Ministry of nent Foreign Affairs	Re-review by IC National Immigration Agency	Card in Process	Completed

Pick up your Gold Card

When the application is complete, the green button under the "Application Progress" Inquiry will move to the "completed" section, which means that your application has been approved, and you can receive your Gold Card soon.

• Domestic applicants can pick up their Employment Gold Card at the designated location upon approval of their application.

• Overseas applicants need to download the Resident Authorization Certificate before traveling to Taiwan. They must present this certificate when boarding and entering Taiwan. Upon arrival in Taiwan, they must collect their Gold Card at the designated location within 30 days. For instructions on downloading the Resident Authorization Certificate, please refer to the next step.

• If you have forgotten the certificate collection location you specified during the application process, you can click "View" on the right to see the "Certificate Collection Location" under the "Residence Application" section, please refer to this FAQ: <u>https://goldcard.nat.gov.tw/en/faq/what-if-i-forget-which-national-immigration-agency-service-station-i-chose-to-pick-up-my-gold-card-at/</u>

STEP 7

Download your Resident Authorization Certificate

Under your portal's "Download" section, click on the "Download the R.O.C (Taiwan) Resident Authorization for Overseas Applicants

	Application -	Case Status Check-	Online Payment-	Account-	Download -	
					Receipt Download	
To Do List \checkmark					Download the	
					R.O.C(Taiwan) Resident	
Bulletin Board					Authorization for Overseas Applicants	

Please enter your Application Number and your application payment date

NOTE 1: Please check your email if you have forgotten your payment date.

NOTE 2: Your **Resident Authorization Certificate (RAC)** must be printed in color. You can enter Taiwan with your passport and your RAC.

NOTE 3: If you do not remember your application payment date, you may leave this section blank.

ł	Application -	Case Status Che	eck- Onli	ine Payment-	Account
Download the R.	O.C. (Taiwa	an) Resident	Authoriz	ation for O	verseas
Applica Paym	ation No.		~		
Inquire Clear	ould be used for	printing and the origi	nal proportion	must not be scaled	L